

PRIVACY POLICY for ANGUS ROSS

At ANGUS ROSS, we take the privacy of your information very seriously. This privacy statement explains how and for what purposes we use your personal information. Please note that this privacy statement does not apply any third party websites which are linked to our Site.

Our privacy policy has been updated in-line with The General Data Protection Regulation (GDPR) on the 25th May 2018.

Definitions and Interpretation

"ANGUS ROSS" / we / us / our means Angus Ross Ltd
Company Registration Number SC379333
Address Burnside, Aberfeldy, PH15 2AU

Website means angusross.co.uk

"Personal Information" means any information about you which is personally identifiable including but not limited to your name, address, telephone number and email address.

What information do we collect about you?

You can visit our website without disclosing any personally identifiable information about yourself. We may collect and process Personal Information when you get in touch with us. You may sign up to receive a newsletter, on-line or in person, and provide us with your name and email address. You may provide us with information using our enquiry form, when you visit us at the workshop, or at events, or when you email us or contact us in any way for any reason. We may ask you for your name, postal address, telephone number and email address and may also request additional information from you in order to provide you with the information, goods or services you have requested. All of your information is supplied on a voluntary basis. Please be assured that we will only use your personal information to support your relationship with Angus Ross Ltd.

What do we do with the information?

You can visit our website without telling us who you are and without revealing any information about yourself. If, however, you use our site to request information from us you will be asked to provide certain information such as your contact details. We will store this data and hold it on our computer, iCloud and our client relationship management system (third party provider Capsule CRM).

If you subscribe to our mailing list, we will send you a newsletter approximately once a month when we have news from the workshop or woodland, new product launches, special offers, or events, but we promise not to bombard you. You are able to unsubscribe from these emails by using the unsubscribe link at the bottom of every newsletter. We do not share or sell our mailing lists to other companies. Our newsletters are sent using the services of third party provider Mailchimp who have their own stringent Privacy Policy.

We use Google Analytics to compile visitor statistics about our website. This is all anonymous and provides information such as how many people have visited our website, what type of technology they are using, how long they spend on the site, what page they look at etc. This helps us to continuously improve our website.

Our website links to various social networks including Facebook, Twitter and Instagram. The privacy implications vary from social network to social network and will be dependent on the privacy settings you have chosen on these networks.

Our website may include functionality provided by third parties for example our films may be an embedded YouTube videos.

We will only share Personal Information with third parties in order to provide you with a good customer experience. For example we share your name, address and phone number to facilitate delivery of purchased furniture. We use UK based Kashflow, to issue quotes and invoices and record payments made. We use Worldpay, to process the credit card payment option on our emailed invoices. We do not do not see or store any credit card details.

We may contact you by email, phone or mail for market research purposes.

We have implemented all reasonable and practical steps to ensure the security of your personal information however absolute security cannot be guaranteed.

Access to your information

If you wish to check what Personal Information we hold about you, or would like your information deleted, please contact lorna@angusross.co.uk

Changes to this policy

We reserve the right to amend this privacy statement from time to time to reflect changes to our website, business or to any applicable legislation. We will inform you of any major changes however you may like to revisit this privacy statement from time to time to ensure you are familiar with its terms and any changes which are made.